# BitRaser® Mobile Eraser – Wiping iOS® Devices

This guide walks you through step-by-step instructions on how to diagnose iOS devices running on iOS versions 9.0 and above like iPhone 13, iPhone 13 Pro, iPhone 13 Pro Max iPhone 13 mini, iPhone 12 Pro, iPhone 12 Pro Max, iPhone 12 mini, iPhone 12, iPhone 11 Pro Max, iPhone 11, Apple iPhone XR, Apple iPhone XS Max etc., and iPad® by using BitRaser Mobile Eraser & Diagnostics software.

### STAGE 1  (One-time)     1 MINUTES 🕐

Download BitRaser Mobile Eraser executable file from the email received post purchase.

### STAGE 2  (One-time)     4 MINUTES 🕐

Install the BitRaser Mobile Eraser tool on the Windows machine.

### STAGE 3

Launch and start the BitRaser Mobile Eraser & Diagnostics tool upon successful installation.

These instructions help you get started with wiping iOS devices in less than 5 minutes.

> **Note:** Total wiping time for a device will vary as per its storage capacity & erasure standard chosen.

## REQUIREMENTS

**Processor:**
x86 or x64, Apple M1 Processor

**RAM:**
4 GB Minimum (8 GB Recommended)

**Hard Disk:**
1 GB of free space in boot volume

**Operating System:**
macOS High Sierra (10.13) and above

**iOS Version for Device Erasure or Diagnostics:**
All versions supported for Erasure

**Android Version for Device Erasure or Diagnostics:**
5.0 and above

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How To Diagnose iOS Devices

How To Diagnose Android Devices

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How To Wipe Mac

How To Wipe Multiple Drives

How To Wipe Over Network

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### STAGE 1

## Download BitRaser Mobile Eraser .dmg file:

- **STEP 1** Click on the application Download Link received on your email after purchase. Alternatively you can also download the set up file by login to your Cloud account.

- **STEP 2** Once the download is complete, double click on downloaded .dmg file to start the installation.

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### STAGE 2

## Install the BitRaser Mobile Eraser tool on the Mac machine:

- **STEP 1** Double click the- dmg file to start the installation process. Refer the following screens to complete the installation

- **STEP 2** Drag and drop the BitRaser Mobile application to the Applications folder.
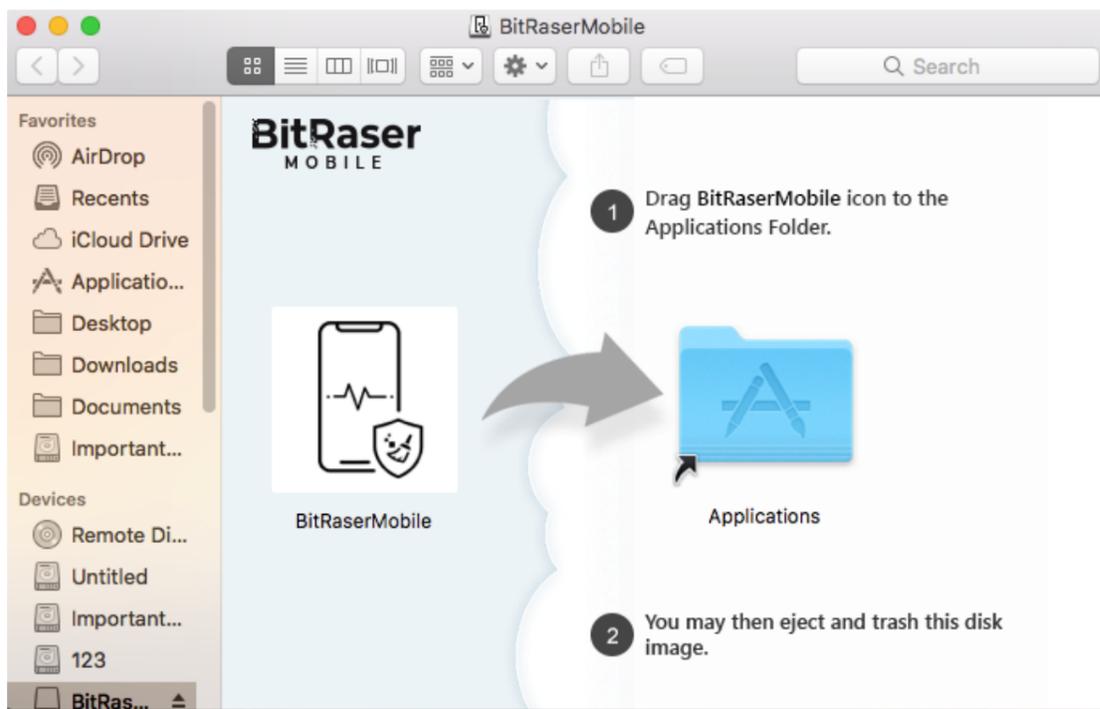
- **STEP 3** Accept the End User License agreement and click 'I Agree' to proceed.
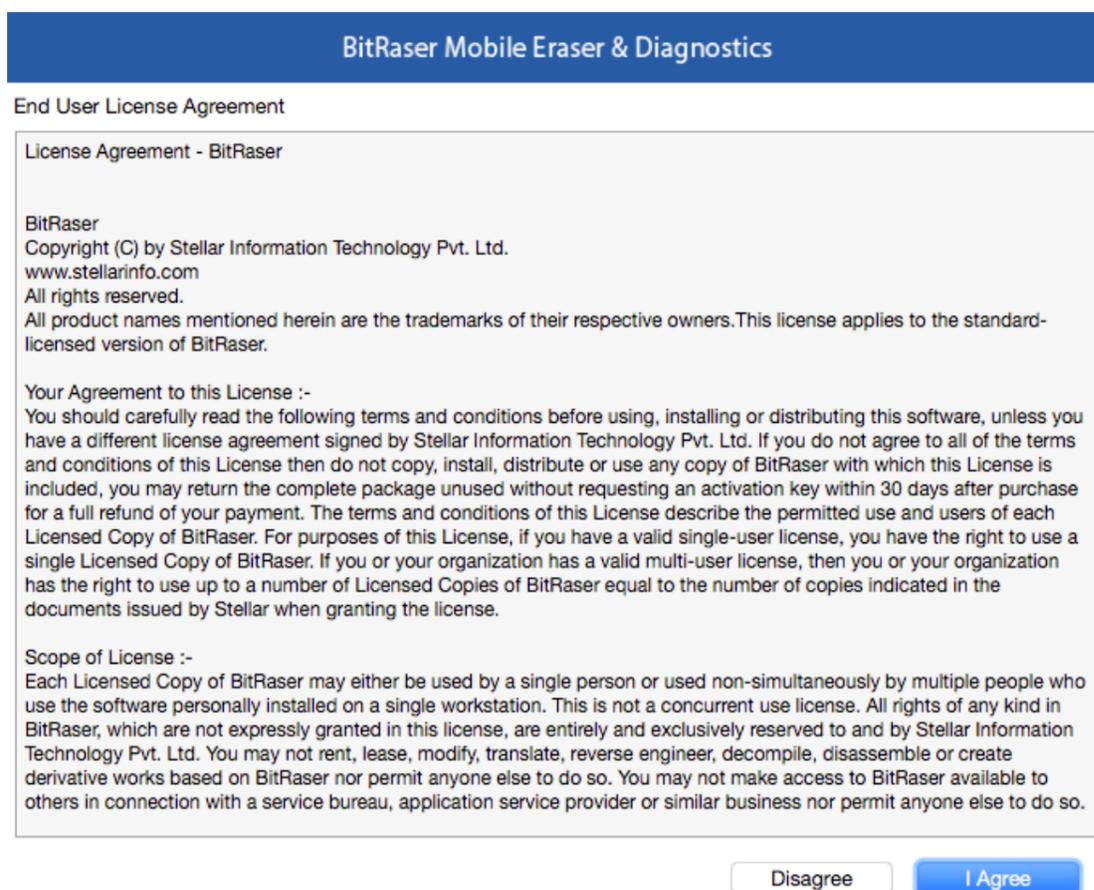


- **STEP 4** Installation is now completed and the application is launched after initialization.

# Launch and Start the BitRaser Mobile Eraser & Diagnostics Tool to Begin Erasure Process:

- **STEP 1** Login to your Cloud account to acquire the licenses purchased. After the connection is established status will show as 'connected'.
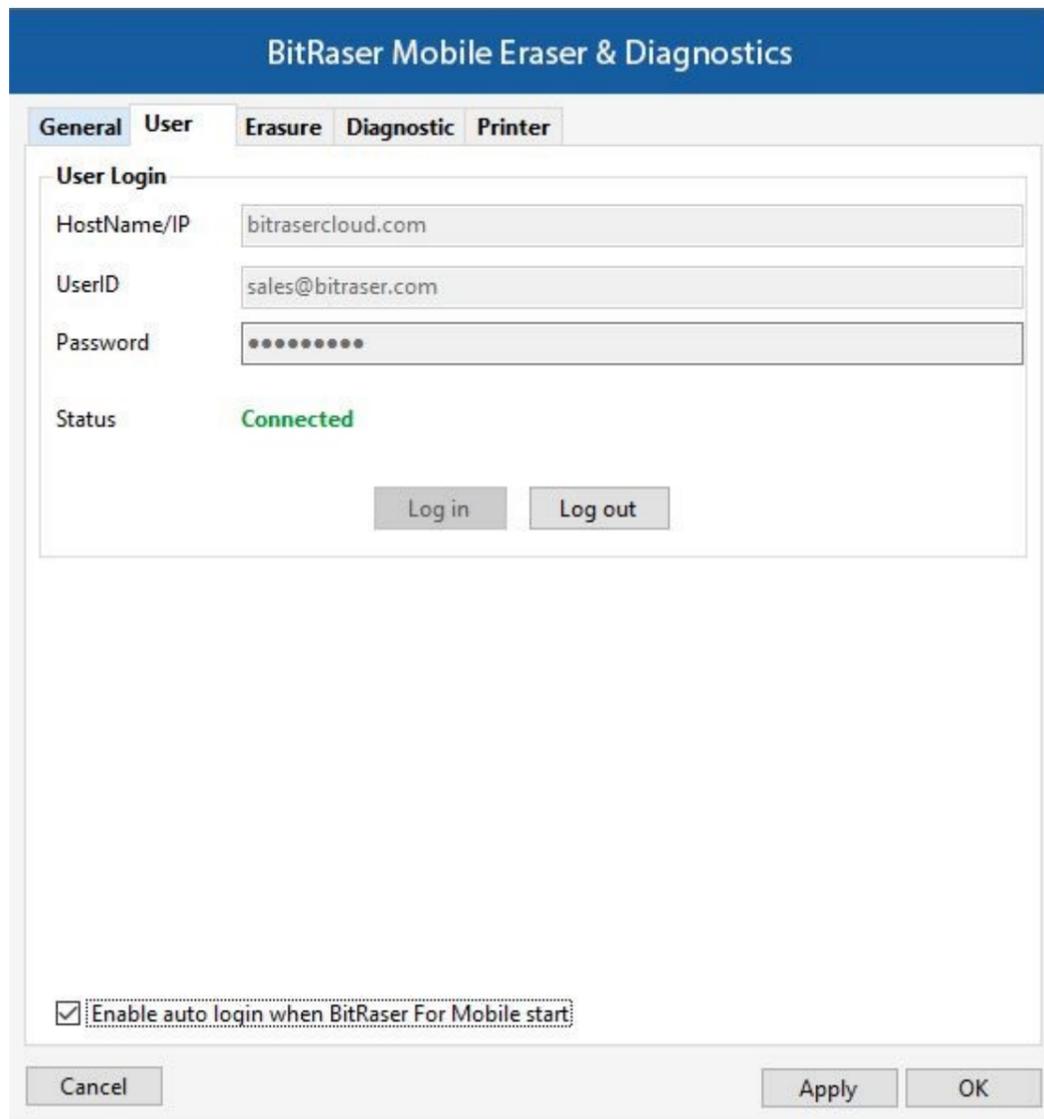


- **STEP 2** Click OK.

  (Select the check box of auto login, so that the next time you launch the tool the application gets connected to the cloud account automatically)

- **STEP 3** Connect the iOS device to the machine via USB cable. The default erasure standard is pre-selected. You can change the erasure standard according to your requirement.

- **STEP 4** Click on the Start Button as displayed below to start the process after clicking on the Trust prompt on the iPhone or iOS device.
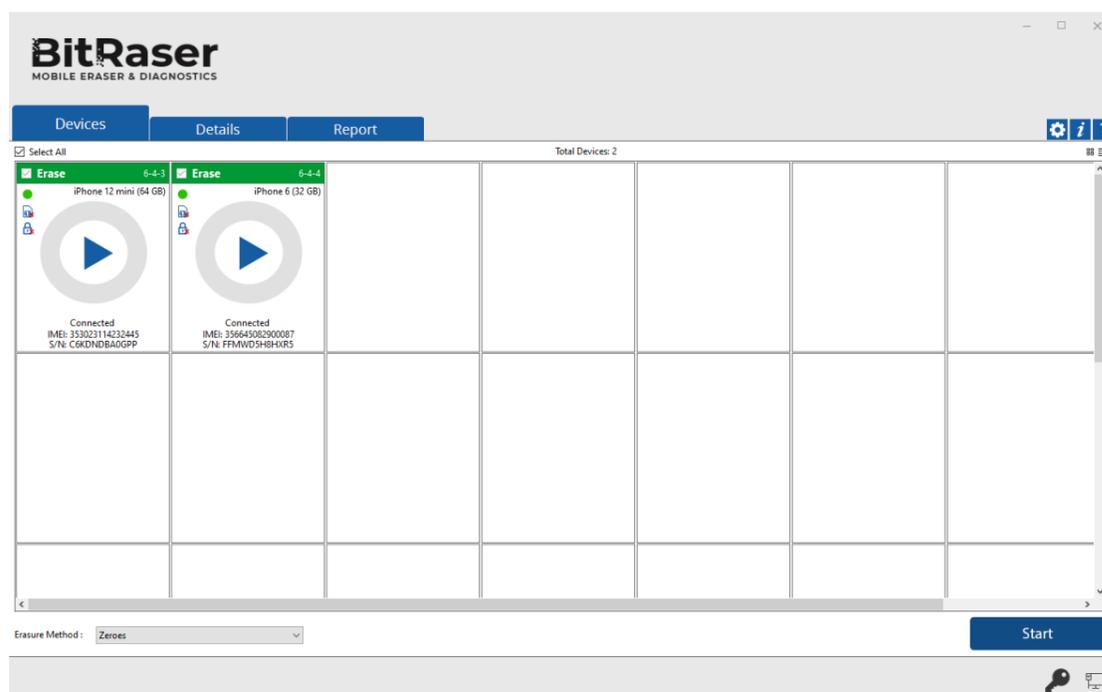
- **STEP 5** The Erasure process will start on the device upon clicking the 'Start' button. The application will perform secure erasure and restore the iOS on the device.
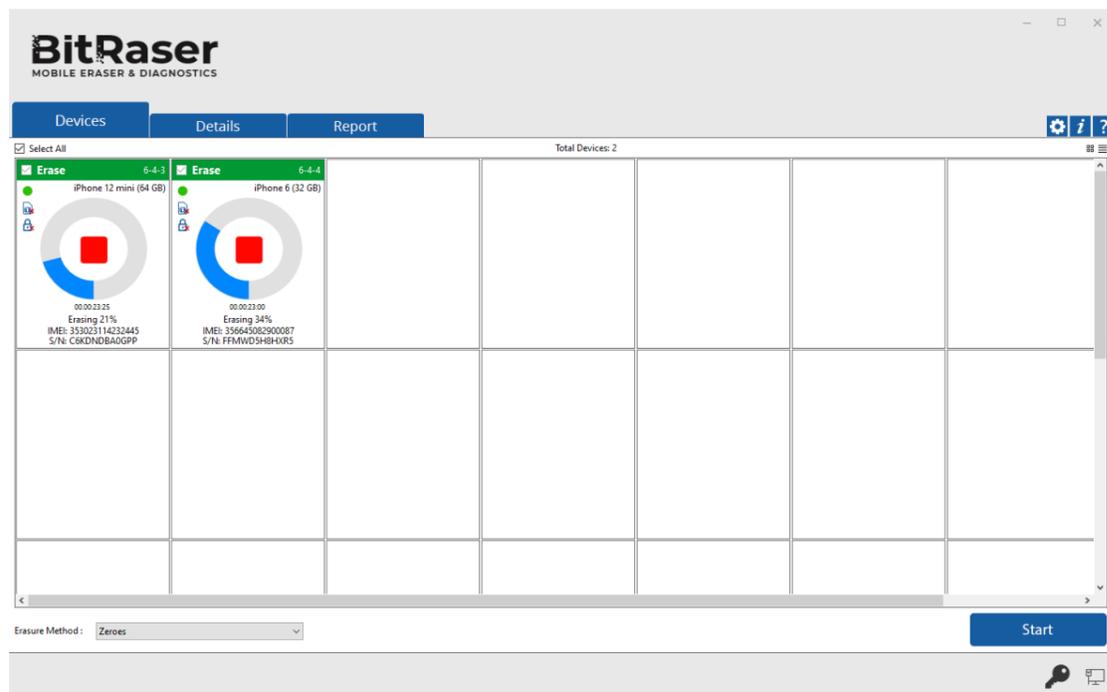


- **STEP 6** The erasure process has now been completed on the iOS device. After successful completion of an erasure task, the software interface will display Completed as the final status for all the erased devices.
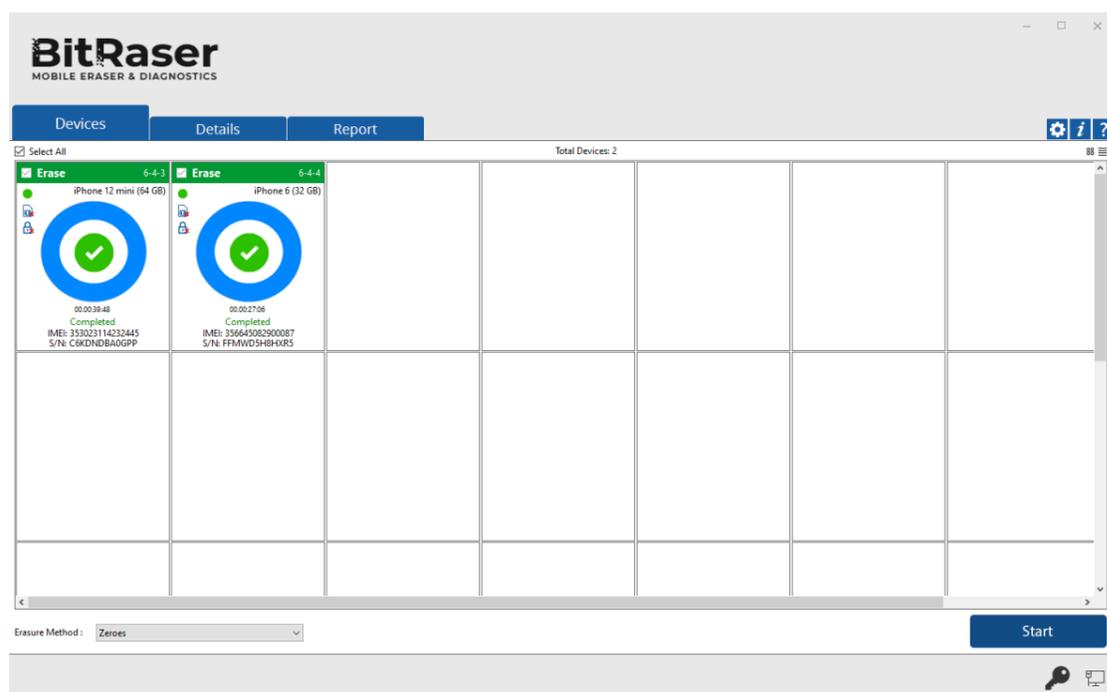


**The digitally signed Eraser Reports for all the erased devices will be automatically saved to your BitRaser Cloud account. You can also view the erasure reports from the 'Report' tab.**